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Architecting and designing high volume Web sites has changed immensely over the last six years. These changes include the availability of inexpensive Pentium based servers, Linux, Java applications, commodity switches, connection management and caching engines, bandwidth price reductions, content distribution services, and many others. This paper describes the evolution of the best practices within IBM in architecting sites that handle millions of page views per day. Discussed is the transition ...

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
 Deborah Hysell

**Proceedings of IEEE professional communication society international professional communication conference and Proceedings of the 18th annual ACM international conference on Computer documentation: technology & teamwork** September 2000

OCLC used a team including two software-consulting groups---one in California and the other New York---to build a new production system to produce multilevel, multilingual help and documentation for its FirstSearch service. For translations, the team included translators and reviewers in several countries. The principles for building effective teams across great distances are the same as those when building a team in your own building.

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